

Managing DigiCert CertCentral TLS Manager

Fast facts

-  Self-paced online learning
-  30-minute assessment
-  70 minutes of course content
-  Part of the DigiCert Solutions Engineer Certification

About this course

This course equips administrators with the skills to confidently manage digital certificates in DigiCert CertCentral. Learn how to organize subaccounts, automate issuance with ACME, and customize notifications and reports to enhance visibility and control. By mastering CertCentral's key tools and workflows, you'll streamline certificate operations, strengthen security, and ensure your organization stays compliant and audit-ready.

What you will learn

Core Area	Key Topics Covered
CertCentral Dashboard	Identify and interpret key insights on certificate activity, upcoming expirations, and important industry updates.
Sub-account Management	Configure and manage subaccounts to enable flexible billing, permissions, and pricing while maintaining centralized oversight
Certificate Requests & Approvals	Demonstrate how to submit, review, and approve certificate requests using customized approval workflows.
Custom Email Templates	Design and customize branded email notifications to align with organizational communication policies.
ACME Automation	Implement and automate certificate issuance using ACME, from setup and configuration through approval
REST API Integration	Apply REST-based APIs to generate, submit, and query certificate requests for automation and reporting.
Reports Library	Generate, analyze, and export detailed operational reports to monitor certificate performance and compliance.
Account Finances	Evaluate and track account spending, analyze purchase history, and manage account balances.
Order Management	Navigate the orders page to monitor certificate status, manage reissues, and understand order workflows
Lifecycle Notifications	Configure and adjust renewal reminders and notification settings to maintain proactive certificate management.
Pre-validation	Prepare and validate organizations and domains in advance to streamline certificate issuance.
Audit Logs	Access, filter, and analyze audit data to evaluate account activity and ensure compliance.
User & Division Management	Add, assign, and manage user roles and divisions to control access and organize certificate management across teams.
Account Security & Preferences	Configure authentication settings, enforce password policies, and apply IP restrictions and validation preferences to enhance account security.
Support & Help Resources	Locate and utilize support tiers, account management resources, and help documentation to resolve operational issues effectively.



What is DigiCert University?

DigiCert University (DCU) is a non-degree-granting, online learning portal offering short, self-paced and instructor-led courses on digital trust topics and solutions. DCU provides training for both sales and technical professionals in the security industry.

Who should attend?

This course will benefit anyone responsible for sales engineering pre-sales support, service deployment planning and implementation, and technical support of digital trust solutions. This course is designed for certificate administrators, IT managers, and security professionals responsible for managing TLS certificates and enforcing certificate policies within their organizations.

Learn at your own pace

The Managing DigiCert CertCentral TLS Manager course is hosted on DigiCert University. It's fully self-paced and includes interactive multimedia content and practical demonstrations.

Course Registration

To register, email DCU_Help@digicert.com for access to DigiCert University.

Partners can enroll via the [DigiCert Partner Portal](#) — courses will be assigned based on your partner role and certification track. Contact your DigiCert Channel Account Manager for questions about course enrollment or certification requirements.



digicert[®] CertCentral TLS Manager Technical Professional

DigiCert Managing CertCentral TLS Manager Technical Professional

Earners of the DigiCert CertCentral TLS Manager Technical Professional certification demonstrate expertise in administering and optimizing CertCentral for secure, efficient certificate management. They can configure account structures, automate issuance with ACME, and apply lifecycle and security best practices to ensure compliance and visibility, strengthening enterprise security and streamlining certificate operations.

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